

[REDACTED]

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**From:** Keith Richards [REDACTED]  
**Sent:** 31 July 2018 22:22  
**To:** David's  
**Cc:** [REDACTED] david; Tanvi Vyas; Niki Glazier; david [REDACTED] Matthew Smith; Mike Brace; [REDACTED]  
**Subject:** Re: DOO Trains - from RMT Website

Thanks David.

I'm very pleased that this has got some coverage following the FOI. It did make me think again about whether we need to produce a 'position statement' on this now....but then I reflected again ....

...my view at the moment is that this information is out there; it clearly shows what DPTAC's concerns are; it shows that we have called for research into the impacts of DOO and unstaffed stations; and we know (although not public knowledge) that this research is currently in development. So I'm happy to wait and see what that research uncovers (assuming the methodology, timing, scope and scale are sufficient) and then review what we might put in our position statement.

Best wishes

Keith

Keith Richards  
Chair  
Disabled Persons Transport Advisory Committee (DPTAC)

[REDACTED]

[REDACTED]

On 31 Jul 2018, at 22:02, David's <[REDACTED]> wrote:

Dear Keith & Colleagues,

DPTAC gets a mention, and a letter quoted ,on the RMT website, following the recent FOI request; <https://www.rmt.org.uk/news/govt-advisors-warned-doo-trains-are-toxic-for-disabled/?preview=true>

Thanks, Regards and Best Wishes,

David  
David Chrimes  
DPTAC

Sent from my iPad

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 01 August 2018 11:09  
**To:** [REDACTED] 'david'; 'David Mapp'; 'Tanvi Vyas'; 'Matthew Smith';  
mike [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: DPTAC Rail Group SDG Research meeting

Folks – in addition we said that we would forward you the link to the article that publishes all of the FOIA documents recently released on the DOO / DCO matter:

<https://abcommuters.wordpress.com/2018/07/25/exposed-disabled-access-cover-up-at-the-dft/>

Regards [REDACTED]  
[REDACTED]  
[REDACTED]

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**From:** [REDACTED]  
**Sent:** 01 August 2018 10:59  
**To:** [REDACTED] 'david'; [REDACTED] 'David Mapp';  
[REDACTED] 'Tanvi Vyas'; [REDACTED] 'Matthew Smith';  
[REDACTED]  
**Subject:** RE: DPTAC Rail Group SDG Research meeting

Folks – during our helpful meeting this week, I took away an action to look into DfT having information on the number of trains planned as driver controlled that did not have a second member of staff on board and ran in effect as driver operated only.

We do not hold that information. However ORR looked at this issue with GTR and published a letter to the franchise as part of their annual measuring up report. I have attached a copy below for your information. It provides a breakdown of additional actions taken to support passengers.

Regards [REDACTED]

<< File: Letter ORR to GTR - on-board supervisors and accessibility.pdf >>

[REDACTED]

-----Original Appointment-----

**From:** [REDACTED]

**Sent:** 24 July 2018 13:19

**To:** [REDACTED] 'david'; 'David Mapp'; 'Tanvi Vyas'; 'Matthew Smith'; [REDACTED]; [REDACTED];

**Subject:** DPTAC Rail Group SDG Research meeting

**When:** 30 July 2018 14:00-16:00 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

**Where:** GMH H4

Hi All

The meeting has now been confirmed for this date.

If you are dialling in the details are as follows

[REDACTED]

[REDACTED]

[REDACTED]

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**From:** Keith Richards [REDACTED]  
**Sent:** 03 August 2018 17:02  
**To:** [REDACTED] David Chrimes; David Partington;  
[REDACTED] Helen Dolphin; Jessica Uguccione; Mackett, Roger;  
[REDACTED] Mike Brace; Niki Glazier; Sharon Brennan;  
[REDACTED] Tanvi Vyas; Will Bee  
**Cc:** [REDACTED]  
**Subject:** Rail staffing levels

Hello everyone

You will have seen the publication of DPTAC's position statement on Blue Badge. Thanks and congratulations to Helen and all involved.

I just wanted to update you on where we are with the issue of staffing levels on trains (the DOO - unstaffed stations issue). As you will know, in response to an FOI request we released a number of documents showing where we have in the past given 'advice' to the DfT on this issue. This did get some coverage including the following:

The Association of British Commuters (ABC), who were behind the FOI, published the information here and gave it their own spin - <https://abcommuters.wordpress.com/2018/07/25/exposed-disabled-access-cover-up-at-the-dft/>. It also got similar focus on the RMT website - <https://www.rmt.org.uk/news/govt-advisors-warned-doo-trains-are-toxic-for-disabled/?preview=true>

I'm aware that Disability Rights UK and the Disability News Service picked up on both of these articles. I'm not aware of any other general media coverage, but I'm sure we will find out in due course.

It did make me think again about whether we need to produce a 'position statement' on this now....but then I reflected again ....

...my view at the moment is that this information is out there; it clearly shows that we have been quietly getting on with our job advising the DfT and Ministers; it clearly shows what DPTAC's concerns are; it shows that we have called for research into the impacts of DOO and unstaffed stations; and we know (**although not public knowledge**) that this research is currently in development.

So I'm happy to wait and see what that research uncovers (assuming the methodology, timing, scope and scale are sufficient) and then review whether we need a position statement, and if so, what we might put in it.

I hope you all have a wonderful weekend and manage to stay as cool as you would like....

Best wishes

Keith

Keith Richards  
Chair  
Disabled Persons Transport Advisory Committee (DPTAC)

[REDACTED]

